

BOUCHER AND PRITCHARD FUNERAL HOME & CREMATION SERVICES

LIST OF SERVICES

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

1. BASIC SERVICES OF FUNERAL DIRECTORS AND STAFF

Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service, 24 hours a day 365 days a year; sheltering of remains; conducting the arrangement conference with family or responsible party; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; coordinating with the cemetery, crematory, or other third parties. Also included in these charges are overhead charges relative to our facility such as professional licensing, insurance, maintenance and utility expenses, secretarial and administrative cost, and equipment and inventory costs. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

2. EMBALMING

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

3. OTHER PREPARATION OF BODY

- A. Washing and disinfecting unembalmed remains
- B. Hairdressing
- C. Cosmetology, dressing and casketing
- D. Reconstructive restoration when necessary
- E. Special cosmetology
- F. Special care of autopsied remains

4. ADDITIONAL SERVICES AND FACILITY FEES

Our services include set-up of visitation area, placement of encased remains, display of floral arrangements, use of visitation room, supervision of and attendance during the visitation.

- A. Facilities and Staff for visitation
- B. Facilities and Staff for private viewing by family
- C. Facilities and Staff for Memorial Service in the Funeral Home
- D. Facilities and Staff for Funeral Ceremony in the Funeral Home
- E. Staff for Memorial Service in a Church or other Facility
- F. Staff and Equipment for a Funeral Ceremony in a Church or other Facility
- G. Staff and Equipment for a Graveside Funeral Ceremony
- H. Staff and Equipment for Viewing/Service in Facility other than Funeral Home
- I. Visitation and Ceremony in the Funeral Home

5. TRANSFER OF REMAINS TO FUNERAL HOME

6. AUTOMOTIVE EQUIPMENT

- A. Hearse (Casket coach)
- B. Limousine
- C. Family car
- D. Lead car/flower car
- E. Bearers car
- F. Transport of Remains to Crematory

7. CASKETS

A complete price list will be provided at the funeral home.

8. OUTER BURIAL CONTAINERS

A complete price list will be provided at the funeral home.

9. CREMATION URNS

10. CLOTHING AND OTHER MERCHANDISE

- A. Burial clothing
- B. Prayer cards
- C. Acknowledgment cards
- D. Cross/crucifix
- E. Register book

11. FORWARDING OF REMAINS TO ANOTHER FUNERAL FIRM

This charge includes removal of remains, basic services of staff, embalming or other preparation, receptacle for body, necessary authorizations, local transportation to airport, and a proportionate share of overhead costs. This charge does not include visitation, rites or ceremonies prior to forwarding the body.

12. RECEIVING REMAINS FROM ANOTHER FUNERAL HOME

This charge includes pick-up of remains, transportation of remains to cemetery, basic services of staff, and a proportionate share of overhead costs. This charge does not include visitation rites, or ceremonies.

13. IMMEDIATE BURIAL

The charge for immediate burial includes removal of remains, local transportation to the cemetery, necessary authorizations, basic services of staff, and a proportionate share of overhead costs. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial, or the cost of the outer burial container when required by the cemetery, or the cemetery opening fees.

Immediate burial with casket provided by purchaser

Immediate burial with minimum casket

Immediate burial with casket selected from our funeral home

14. DIRECT CREMATION

This charge includes removal of remains, local transportation to crematory, basic services of staff and a proportionate share of overhead costs. This charge does not include any visitation, rites or ceremonies. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials with or without an outside covering. The containers we provide are made of re-inforced cardboard or composition materials. The cost of the cremation itself and all necessary permits ARE included in this price.

Direct cremation with container provided by purchaser

Direct cremation with alternative container

15. DONATION OF REMAINS TO MEDICAL SCHOOL

This charge includes removal of remains, local transportation to Medical School, basic services of staff and a proportionate share of overhead costs. This charge does not include any visitation, rites or ceremonies.

16. Funds may be available for final disposition through the Vermont Department of Social Welfare, General Assistance Program, for persons who qualify.

17. The Funeral Industry is governed by laws defining professional conduct. Consumers who have inquiries or wish to obtain a form to register a complaint may do so by calling 802-828-2367 or by writing the Secretary of State at 109 State Street, Montpelier, Vermont 05609-1106.